



## University of Arizona Division of EMS

### Policy: Withdrawal and Reinstatement of Administrative Medical Control by Administrative Medical Direction

#### Purpose/Expected Outcome:

- To ensure a fair, consistent, legally compliant, and medically appropriate process for the withdrawal, limitation, or reinstatement of administrative or on-line medical control for EMCTs, in accordance with Arizona Revised Statutes Title 36, Chapter 21.1 and Arizona Administrative Code Title 9, Chapter 25.

#### Definitions, levels of practice:

- State Certified EMCT: An EMCT who has passed NREMT certifying examinations and possess a state certification minimum cognitive motor knowledge necessary to function at a designated level of EMCT training but not authorized independent practice.
  - May practice at their level of certification when working under the supervision of an independently practicing EMCT.
  - Expected to rely on the experience of independently practicing EMCT and medical oversight (online and direct) to ensure practice is within acceptable standards.
- Independent practice EMCT: An EMCT that has demonstrated and documented competency in the Administrative Medical Director (AMD) approved skills, guidelines and procedures necessary to function independently at their level of certification.
  - May practice at their level of certification independently.
  - Expected to call upon other EMCTs and Medical Direction for assistance as needed

#### Policy:

- Authority
  - The AMD retains the authority to withdraw, restrict, or reinstate medical control for an EMCT when necessary to:
    - Protect patient safety
    - Maintain compliance with Arizona law
    - Ensure adherence to approved EMS protocols.
- Triggers For Review/Incident Management:
  - The AMD, through the agency established quality improvement program, shall be notified of any EMS incident involving:
    - Events requiring AZ DHS/BEMS notification
    - Medication errors or deviations
    - Blatant or repeated protocol violations
    - Adverse patient outcome or credible risk
    - Trending performance concerns suggesting systemic education or competency deficits
    - Allegation of unprofessional conduct
- Initial Response and Collaboration



- The AMD will review the case and with the agency at an established or special QI meeting.
- Together the AMD and EMS QI committee will make recommendations on Education, remediation, or corrective action.
- If the EMS agency agrees with corrective recommendations:
  - Incident Management proceeds internally
- If the EMS agency disagrees:
  - A meeting shall take place with:
    - Administrative Medical Director
    - EMS Division Chief
    - EMS Leadership
    - EMS Agency Legal Counsel
- Withdrawal or Limitation of Medical Control
  - If patient safety remains at risk, the Administrative Medical Director may:
    - Withdraw independent medical practice while additional education and / or competency evaluations are performed.
    - Withdraw or limit medical control for an individual EMCT
      - May be time-limited, conditional, or permanent
      - Must be reported to ADHS/BEMS
    - Withdraw medical control
      - Requires written notice, as outlined in AMD contracts
- Mandatory ADHS/BEMS Notification
  - Written notification to Arizona DHS – Bureau of EMS & Trauma system shall occur withing ten (10) calendar days of:
    - Withdrawal of administrative or on-line medical control
    - Reinstatement of medical control
    - Discovery that an EMCT:
      - Is incarcerated or under criminal supervision
      - Has been convicted of a felony or misdemeanor involving moral turpitude
      - Has state or other jurisdiction certification suspended or revoked
      - Has National Registry action taken against them
- Reinstatement of Medical Control
  - Reinstatement may occur when:
    - Required remediation is completed
    - Competency and protocol adherence are demonstrated The Administrative Medical Director approves reinstatement
    - ADHS/BEMS is notified in writing withing ten (10) days
  - Reinstatement may include conditional monitoring, education, or probationary oversight.